Mass Casualty Plan
Rock Drill

March 15, 2004

Task & Purpose

- **Task:** To Conduct Mass Casualty Response Plan Rock Drill

- **Purpose:** To ensure a coordinated HQDA response to a Mass Casualty Incident involving a significant number of Army casualties

Desired End State

- Clarify intent
- Ensure everyone’s understanding of the plan
- Synchronize functions
- Establish ownership
- Validate plan

Outline

- General Concept
- Command Relationships
- Critical Tasks
- Coordination
- Summary
- Questions
- Conclusion

General Concept
(1 of 2)

- The plan outlines HQDA activities involved in a response to a mass casualty incident occurring within the NCR or within a combatant command
- The G1, in coordination with the G3, will make a recommendation to the CSA, or SECARMY, on the implementation of the plan either in full, or parts, thereof
- The CSA, or SECARMY will determine when an incident shall be designated a mass casualty incident

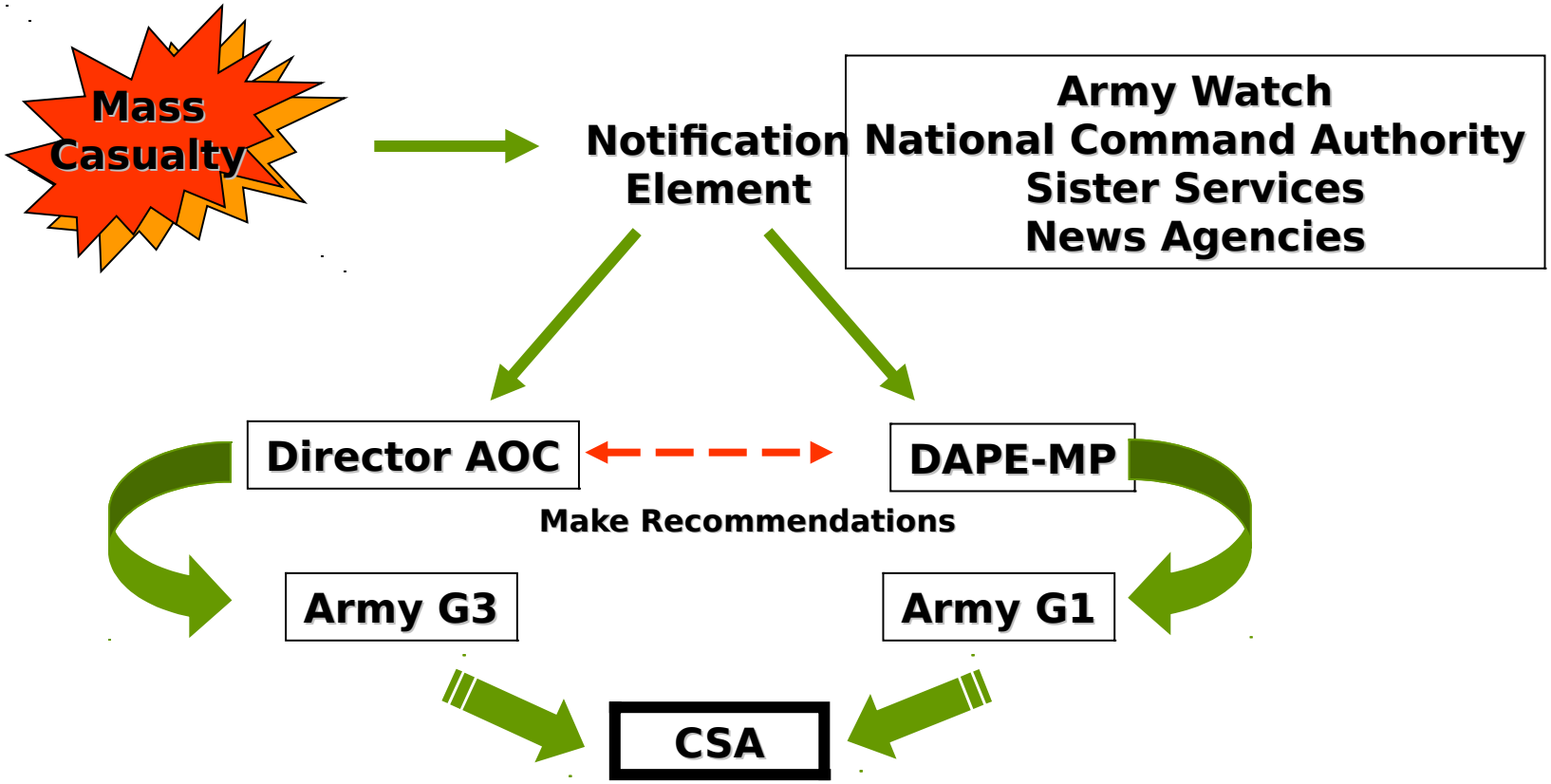
General Concept
(2 of 2)

- The geographic combatant commander is the supported commander and will request assistance from HQDA when needed
- There will be 3 specialized teams to assist in carrying out the response plan: Recovery Liaison Team, Mortuary Liaison Team and Mass Casualty Response Team
- The proponent of the plan is the Army, G1

Scenarios

- Scenarios Could Be the Result of Terrorism, an Accident or a Natural Disaster:
- Examples include:
  - Plane Crash
  - Explosion in a Troop Cantonment Area
  - Hurricane, Tornado, etc

Notification Process



Response to Execution of Plan

Mass Casualty Response Team (MCRT)
1-800 Phone Bank
(10-hours to implement in NCR)

Personnel Contingency Cell (PCC)
Army G-1
Activate Battle Staff Roster
(24-hour Operations)

Army Community and Family Support Center Operations Center
Installation/Home Station Family Support

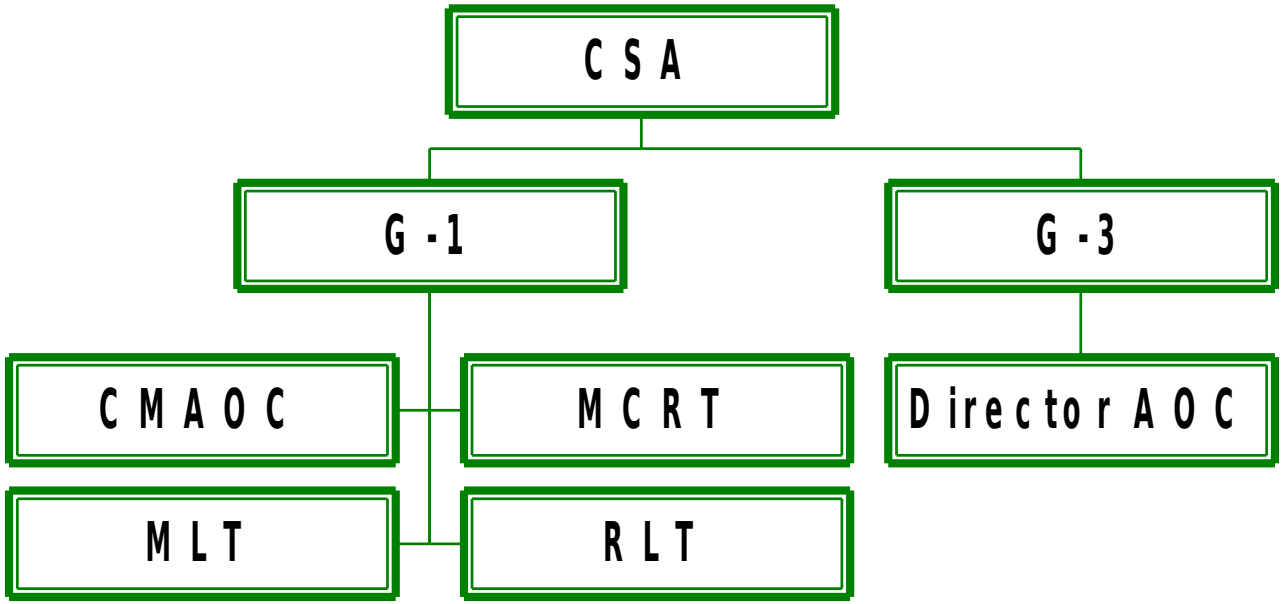
Mortuary Liaison Team (MLT)
Support Mortuary
(12-hours to deploy to Mortuary Site)

Casualty and Memorial Affairs Operations Center
CMAOC, HRC
Expanded Operations

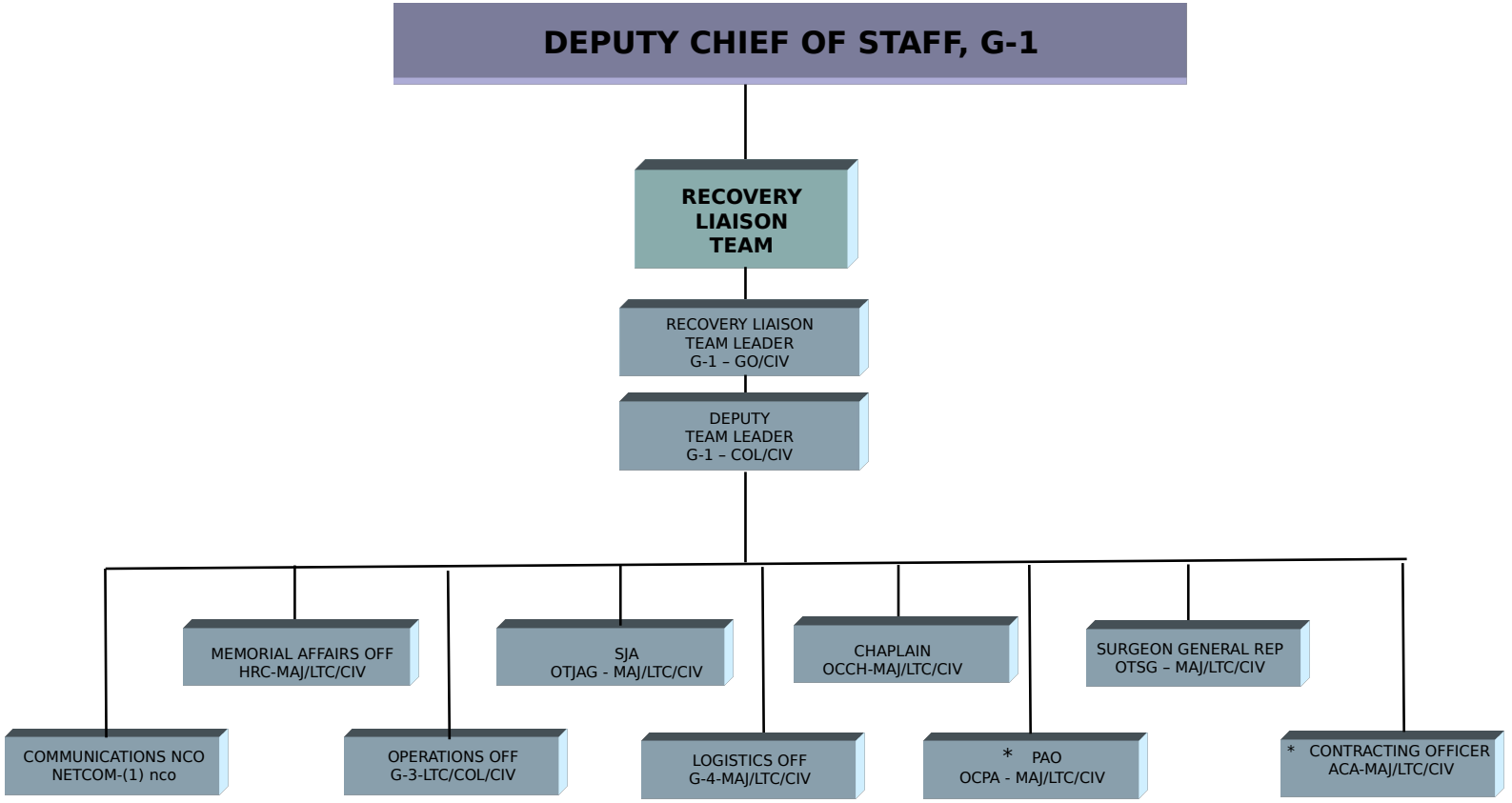
Recovery Liaison Team (RLT)
Support Geographical Commander
(6-hours to deploy to Casualty Site)

HQDA Forward Deployed Elements

Command Relationships



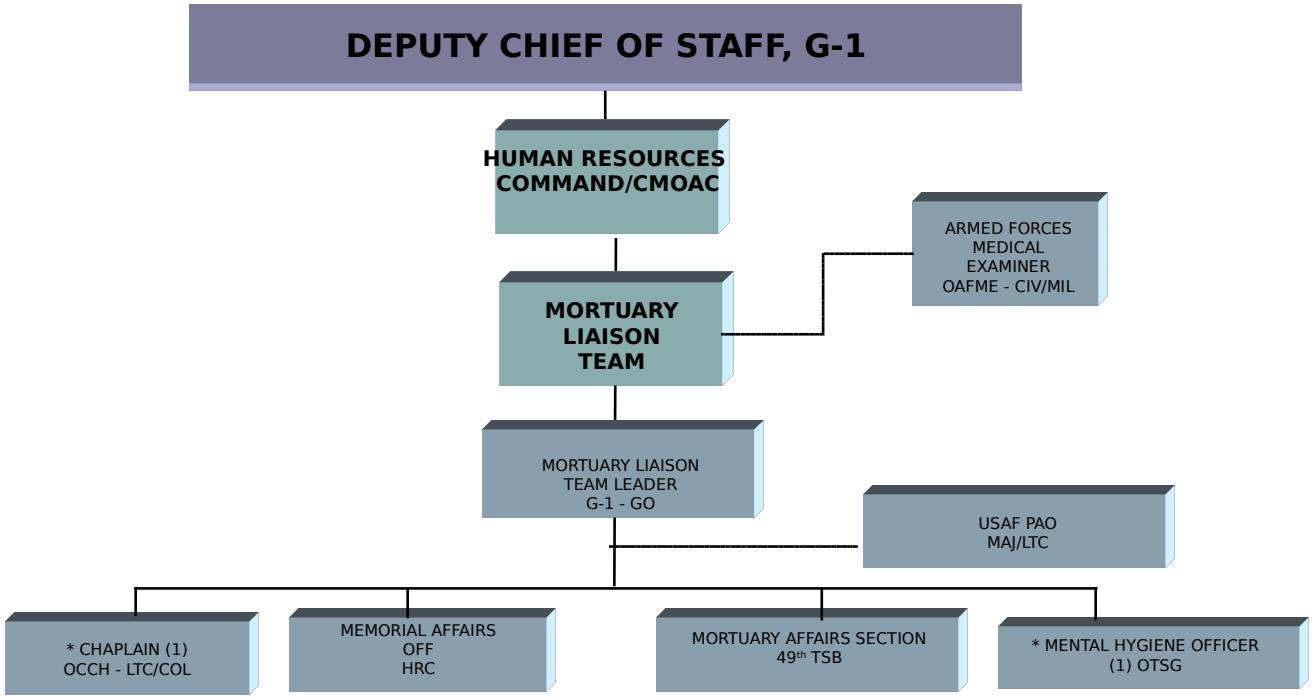
Battle Staff Roster for RLT


DEPUTY CHIEF OF STAFF, G-1
RECOVERY LIAISON TEAM
RECOVERY LIAISON TEAM LEADER G-1 – GO/CIV
DEPUTY TEAM LEADER G-1 – COL/CIV
MEMORIAL AFFAIRS OFF HRC-MAJ/LTC/CIV
SJA OTJAG - MAJ/LTC/CIV
CHAPLAIN OCCH-MAJ/LTC/CIV
SURGEON GENERAL REP OTSG – MAJ/LTC/CIV
COMMUNICATIONS NCO NETCOM-(1) nco
OPERATIONS OFF G-3-LTC/COL/CIV
LOGISTICS OFF G-4-MAJ/LTC/CIV
* PAO OCPA - MAJ/LTC/CIV
* CONTRACTING OFFICER ACA-MAJ/LTC/CIV

*** WILL DEPLOY WITH RLT, IF NEEDED**

———— Direct Coordination

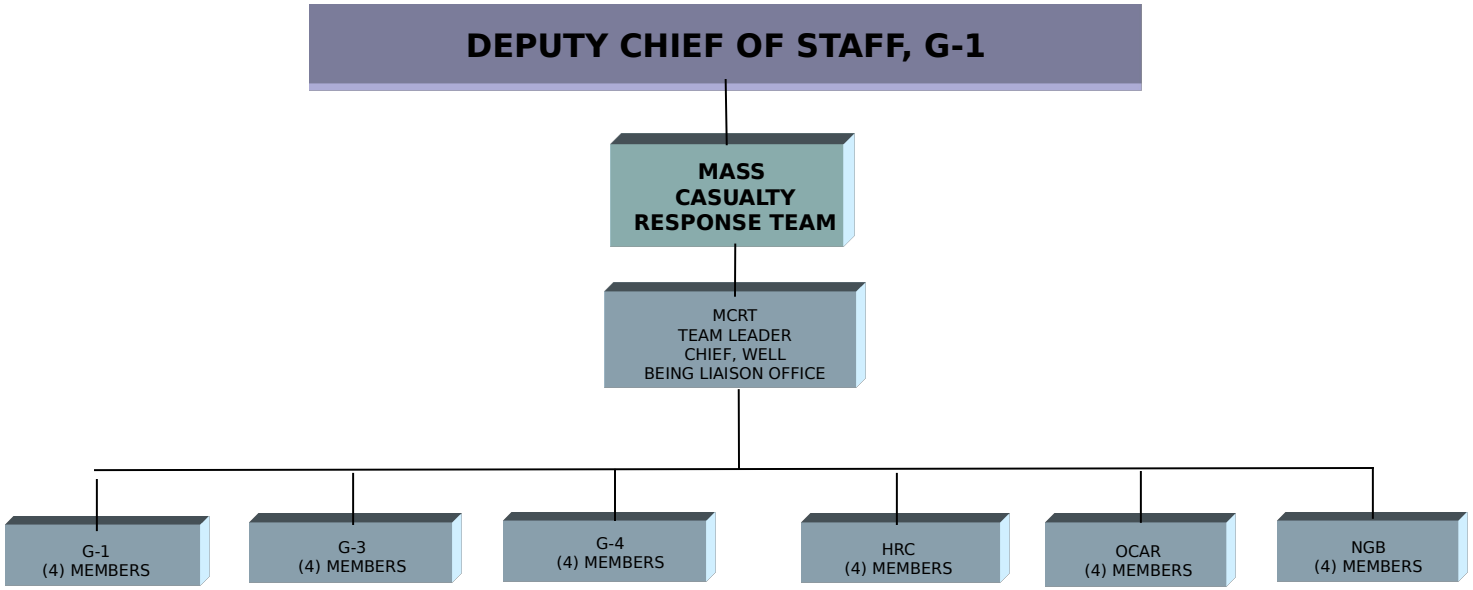
Battle Staff Roster for MLT


DEPUTY CHIEF OF STAFF, G-1
HUMAN RESOURCES COMMAND/CMOAC
ARMED FORCES MEDICAL EXAMINER OAFME - CIV/MIL
MORTUARY LIAISON TEAM
MORTUARY LIAISON TEAM LEADER G-1 - GO
USAF PAO MAJ/LTC
* CHAPLAIN (1) OCCH - LTC/COL
MEMORIAL AFFAIRS OFF HRC
MORTUARY AFFAIRS SECTION 49th TSB
* MENTAL HYGIENE OFFICER (1) OTSG

***WILL DEPLOY WITH MLT, IF NEEDED**

———— **Direct Coordination**

Battle Staff Roster for MCRT



TEAM COMPOSED OF 3 SHIFTS OF (6) MEMBERS EACH, ONE TEAM WILL REMAIN ON STAND-BY

ACT AS A CLEARING HOUSE FOR TELEPHONIC AND ELECTRONIC INQUIRIES

Critical Tasks

- Activation & Deployment of Recovery Liaison Team
- Coordination w/ Host Nations, Combatant Commanders, and with Local, State, and Federal Agencies
- Recovery / Treatment of Incident Victims
- Coordination of Family Support Activities

Deputy Chief of Staff, G1

Deputy Chief of Staff, G1

Tasks
(1 of 5)

- Maintain emergency notification rosters for the Assistant Secretary of the Army (Manpower and Reserve Affairs) [ASA(M&RA)] and Army G-1 agencies in the Personnel Contingency Cell (PCC), Army Operations Center (AOC)

- Activate the mass casualty battle staff roster for the Personnel Contingency Cell in the Army Operations Center (AOC) (3 shifts, 24-hour coverage)

- Designate one primary and two alternates of appropriate grade to serve as the Leader of the Recovery Liaison Team (RLT)

Deputy Chief of Staff, G1

Tasks
(2 of 5)

- Designate one primary and two alternates of appropriate grade to serve as the Deputy Leader of the RLT
- Designate three (3) officers (MAJ/LTC) or civilian equivalent to represent the Entitlements Division in the PCC (3 shifts, 24-hour coverage)
- Pre-designate a primary and alternate site for the Mass Casualty Response Team (MCRT)
- Designate one primary and two alternates of appropriate grade to serve as the Team Leader for the MCRT

Deputy Chief of Staff, G1

Tasks
(3 of 5)

- Designate four personnel of appropriate grade to serve on the Mass Casualty Response Team (MCRT)
- Chief, Well Being Liaison Office will prepare advance information regarding support/services for families in times of crisis. During a crisis provide sample fact sheets to the PCC, the MCRT, and Office of Chief, Public Affairs (OCPA) for questions and answers
- Assemble and deploy the RLT to the disaster site as applicable

Deputy Chief of Staff, G1

Tasks
(4 of 5)

- Assist with the assembly and deployment of the MLT to the preparing mortuary as applicable
- Alert HRC to expand operational capability of CMAOC and CACs
- Provide guidance for requirement to brief families on Medical Retirement Benefits and Physical Disability Boards Process

Deputy Chief of Staff, G1

Tasks
(5 of 5)

- Forward request through Office of the Deputy Chief of Staff, G-3 to FORSCOM to provide mortuary affairs support team personnel from the 54th Quartermaster Company (Active Army). If required, request the mobilization of the U.S. Army Reserve Mortuary Affairs Companies (311th Quartermaster Company, 246th Quartermaster Company) to provide mortuary affairs support teams

Deputy Chief of Staff, G1
First 48 Hours
(1 of 3)

ACTION

AGENCY

- Upon activation of CAT, activate
  PCC
  PCC Battle Roster

- At the direction of G-1/ADCS, G-1 activate PCC RLT and coordinate with CMAOC on the activation of the MLT. Direct activation of MCRT and expanded operations of CMAOC and CFSC

- Establish accountability reporting procedures
  PCC
  if casualty site is in the NCR

Deputy Chief of Staff, G1
First 48 Hours
(2 of 3)

	ACTION
AGENCY	
• Establish Army information 1-800 hot line as part of MCRT mission.	G-1
• Prepare RLT and MLT for deployment	PCC
• Request approval for RLT to assist foreign country officials (Department of State) or local Government (State Emergency Management Office) in recovery operations	PCC

Deputy Chief of Staff, G1
First 48 Hours
(3 of 3)

	ACTION AGENCY
• Coordinate with JMAO and Service components involved in the recovery operation to inform them of the RLT's mission and itinerary	PCC
• Call Current Operations Cell, Plans Division ODISC4, to request deployment of the Army Combat Camera Team to support the RLT	PCC
• Notify FORSCOM, through Army G-3, DAMO-ODO, to place 54th QM Company (MA) on	PCC

Deputy Chief of Staff, G1
48 to 96 Hours

ACTION

AGENCY

- Prepare draft ALARACT message for Army G-1
  PCC
  Approval expressing SecArmy and CSA condolence to Army

Deputy Chief of Staff, G3

Deputy Chief of Staff, G3

Tasks
(1 of 4)

- Coordinate and synchronize the execution of this plan. After CSA approval (or designated representative), release a message and conduct telephonic notification to all action agencies and affected agencies directing implementation of the HQDA Mass Casualty Response Plan or portions thereof, as appropriate

- Develop standard operating procedures for the Army Watch Office to respond to a potential mass casualty situation. This includes maintaining updated personnel rosters of general officers and Senior Executive Services

Deputy Chief of Staff, G3

Tasks
(2 of 4)

- Activate the mass casualty battle staff roster for the Crisis Action Team (CAT) in the Army Operations Center (AOC) (3 shifts, 24-hour coverage)

- Provide six (6) personnel of appropriate grade to serve on the Mass Casualty Response Team (MCRT)

- Coordinate tasks of other agencies as appropriate. Monitor the progress, through staff representation on the CAT, functional tasks assigned to the ARSTAF and supporting agencies

Deputy Chief of Staff, G3

Tasks
(3 of 4)

- Prepare Executive Summaries (EXSUMs) and briefing charts to keep the Army senior leadership informed of the situation. In the case of a terrorist or armed attack incident, coordinate the inclusion of relevant intelligence reporting with the Antiterrorism Operations and Intelligence Cell (ATOIC), DAMO-ODL, G-3

- Release an All Army Activities (ALARACT) message, after coordination with OSD and approval from the Army secretariat, directing the national flag on all Army installations, activities and camps be flown at half-staff

Deputy Chief of Staff, G3

Tasks
(4 of 4)

- Release a message to all agencies involved in this plan to submit an after action report within 30 days of completion of their tasks

- Develop, coordinate, and execute an annual exercise of this plan, to include COOP as part of the execution

Deputy Chief of Staff, G3
First 48 Hours

AGENCY	ACTION
• Notify leadership on potential incident	AWO
• At direction of Director, AOC, activate CAT	G-3
• Send message directing the implementation of the HQDA Mass Casualty Response Plan	G-3
• Send ALARACT message directing the National	G-3

Deputy Chief of Staff, G3
48 to 96 Hours

ACTION

AGENCY

- Based on RLT & MLT request, task FORSCOM G-3 and/or MEDCOM for augmentation personnel and equipment to support the incident

- Provide memo updates on the overall operation G-3 to the CSA, SECARMY and SECDEF

Deputy Chief of Staff, G4

Deputy Chief of Staff, G4

Tasks
(1 of 1)

- Provide six (6) personnel of appropriate grade to serve on the Mass Casualty Response Team (MCRT)

- As requested, coordinate actions required by the installation, with geographic responsibility for the incident site, to ship standard mortuary affairs collection and transfer point supplies and equipment to the incident site.

- Direct search and recovery support of major military operations IAW AR 638-2, Care and Disposition of Remains and Disposition of Personal Effects

Deputy Chief of Staff, G4
First 48 Hours

AGENCY	ACTION
G4	• Monitor the Situation

Deputy Chief of Staff, G4
48 to 96 Hours

AGENCY	ACTION
	• Monitor the Situation G4

ACofS for Installation Management

ACofS for Installation Management

Tasks
(1 of 3)

- Activate the Community and Family Support Center (CFSC) Operations Center as required

- Establish a primary, and alternate location, for a Family Assistance Center within the National Capital Region. Be prepared to support a Joint Family Assistance Center

- Coordinate the efforts of the American Red Cross, Army Emergency Relief, and other service agencies to support family members

ACofS for Installation Management

Tasks (2 of 3)

- Headquarters, Installation Management Agency
  - Conduct a search and recovery operation if an incident occurs on an Army installation. If an incident occurs outside an Army installation, the commander will offer to assist the local civil authorities in conducting search and recovery operations; or, monitor the search and recovery operations when assistance is not required.
  - Assist family support efforts at the affected installation(s). HQ, IMA will coordinate Army and DOD support to the installation(s)

ACofS for Installation Management

Tasks (3 of 3)

- Headquarters, Installation Management Agency (Cont):
  - Coordinate with installations to provide specific services to family members of casualties
  - Establish a family members reception center near the installation or incident site, and provide personnel to man the center 24 hours a day
  - Establish a family care team consisting of a chaplain, mental health specialists, legal counsel and family support center representatives to assist the surviving family members

ACofS for Installation Management

First 48 Hours

AGENCY	ACTION
• If incident site occurs within the NCR, establish a Family Assistance Center. Be prepared to support a Joint Family Assistance Center	ACSIM (CFSC)
• Coordinate efforts of Red Cross, AER and other service agencies to assist the NOK and provide the status of those efforts to the PCC	ACSIM (CFSC)

ACofS for Installation Management

48 to 96 Hours

ACTION

AGENCY

- Monitor the Situation

ACSIM

Chief of Public Affairs

Chief of Public Affairs

Tasks
(1 of 2)

- In coordination with DoD, Combatant Commander, or MACOM Public Affairs Office (PAO), provide news release, which includes an initial description of the incident, Department of the Army NOK notification procedures, and the Army Incident Information 1-800 hot line number

- Coordinate public affairs guidance and releases with the OASD (PA) or Combatant Commander PAOs for incidents in foreign countries.

Chief of Public Affairs

Tasks
(2 of 3)

- Issue public affairs guidance to the field
- Based on circumstances and Public Affairs support available on site, the Chief, Public Affairs, in coordination with the DCS, G-1 will determine need to provide one (1) public affairs officer (MAJ/LTC) for the RLT
- Liaison with the PAO responsible for the preparing mortuary and provide necessary information to the PCC

Chief of Public Affairs

Tasks
(3 of 3)

- Provide statement and questions and answers (coordinated with OCLL to the Chief, MCRT (1-800 information line), and to OASD (PA) for use with media and general public inquiry

- Conduct media operations and prepare media press conference statements for the senior Army leadership

Chief of Public Affairs
First 48 Hours

AGENCY	ACTION
• Provide immediate news release to the media	OCPA
• Develop, in coordination with SMEs, and distribute questions and answers (Q&A's)	OCPA
• Prepare script for team members of the MCRT	OCPA

Chief of Public Affairs
48 to 96 Hours

ACTION	AGENCY
• Issue PAO guidance to the field	OCPA
• Conduct media operations	OCPA

Chief, Legislative Liaison, Army

Chief, Legislative Liaison, Army

Tasks
(1 of 2)

- Provide members of Congress with an initial description, the HQDA responses, and the update reports of the incident. Include in the reports the Q&As developed for the MCRT, if appropriate

- Provide Protocol with the names and travel itinerary of Senators and Congressmen / women who will travel to the incident site or attend the arrival ceremony (if one is directed) at the affected installation(s)

Chief, Legislative Liaison, Army

Tasks
(2 of 2)

- For incidents in foreign countries, the US Embassy may send one or more representatives to the incident site

- Prepare and support ARSTAF to testify before Congress, if they are called to do so

Chief, Legislative Liaison, Army
First 48 Hours

AGENCY	ACTION
OCLL	• Monitor the Situation

Chief, Legislative Liaison, Army
48 to 96 Hours

ACTION

AGENCY

- Provide updates on the overall operation to
  OCLL
  appropriate offices and members of Congress

Judge Advocate General, Army

Judge Advocate General, Army

Tasks
(1 of 4)

- Provide one (1) representative for the RLT
- If the incident occurs in a foreign country, determine whether the members of the RLT are covered by the Status of Forces Agreement (SOFA) with that country, if one exists
- If there is a SOFA, but the RLT is not covered by its terms, forward a memo to OASD/INRA requesting they coordinate with the Department of State as necessary to achieve the required exchange of notes to accord the RLT with SOFA status

Judge Advocate General, Army

Tasks
(2 of 4)

- If there is no SOFA, forward a memorandum to OASD/NIRA, requesting that office coordinate with the Department of State to secure SOFA-like protections, either by means of an appropriate exchange of notes or a “mini-SOFA”

- Augment the legal assistance and claims office(s) at the affected installation(s)

- Act as proponent for action on all correspondence and inquiries from attorneys representing civilian contracted transportation

Judge Advocate General, Army

Tasks
(3 of 4)

- Send a message containing guidance to legal assistance officers, as appropriate, in coordination with Casualty and Memorial Affairs Operations Center (CMAOC)

- Coordinate with OCAR for funding of the USAR Judge Advocates who will augment the legal assistance office(s) at affected installations or to provide legal assistance to affected families living in areas not located near military installations

- Determine the course of action concerning reimbursement of expenses incurred by the U.S. Army as a result of an incident

Judge Advocate General, Army

Tasks
(4 of 4)

- Coordinate with the lead investigative agency for a copy of the final (or collateral) investigation report and provide limited distribution to CMAOC for PNOK in accordance with applicable law and regulation

- Provide a legal service officer for legal counsel at the Family Assistance Center to assist the surviving family members

Judge Advocate General, Army
First 48 Hours

AGENCY	ACTION
OTJAG	• Refer surviving family members to relief organizations who have established funds from expected private donations for the purpose of assisting surviving family members.

Judge Advocate General, Army
48 to 96 Hours

ACTION	AGENCY
• Send message to the appropriate SJA offices and Casualty Assistance Command(s) implementing the legal assistance attorney program	OTJAG

Judge Advocate General, Army
First 48 Hours

ACTION	AGENCY
• Monitor the Situation	OTJAG

Armed Forces Medical Examiner

Armed Forces Medical Examiner

Tasks
(1 of 2)

- The AFME is responsible for the determination of the cause and manner of death for fatalities in exclusive federal jurisdiction, and in other jurisdictions according to Title 10 US Code 1471
- Coordinate with the CMAOC on identification of remains based upon the severity of the incident
- Provide AFME representatives at the disaster site and at the preparing mortuary to assist the RLT and MLT in addition to their primary medicolegal investigative responsibility

Armed Forces Medical Examiner

Tasks
(1 of 2)

- Determine place where medical examination and identification will occur. Advise CMAOC of the place and address where ante mortem identification media (i.e. health and dental records) will be received. Receive and store ante mortem identification records. Locate and process DNA cards at the DoD Armed Forces Identification Laboratory (AFIDL), a division of AFME

- Coordinate with the Federal Bureau of Investigation (FBI) for fingerprint identification support

Armed Forces Medical Examiner
First 48 Hours

AGENCY	ACTION
AFME	• Monitor the Situation and conduct operations per internal SOPs

Armed Forces Medical Examiner
48 to 96 Hours

AGENCY	ACTION
AFME	• Monitor the Situation and conduct operations per internal SOPs

Office of the Surgeon General

Office of the Surgeon General

Tasks
(1 of 3)

- Coordinate health and medical services area support, and provide short-duration medical assessments to Local, State, Federal and Defense agencies or Medical teams

- Provide one (1) Mental Health Officer, and, on order, deploy a Special Medical Augmentation Team-Stress Management (SMART-SM), if requested for the RLT. Be prepared to deploy additional SMARTs such as Preventive Medicine (PM), Pastoral Care (PC), Burns (B) and Trauma (T)

- Provide one (1) Mental Health Officer, and on order deploy a SMART-SM, if requested for the MLT

Office of the Surgeon General

Tasks
(2 of 3)

- Coordinate the evacuation of injured Army personnel from the initial civilian treatment facilities into the military health care system
- Coordinate imminent death cases with HRC as required
- In coordination with the AFME, locate, alert, and task medical resources to augment the preparing mortuary

Office of the Surgeon General

Tasks
(3 of 3)

- As a member of the AOC CAT Floor, provide updated information on status of casualties

- Provide medical support to the Family Assistance Center to assist surviving family members. Provide technical DNA expertise at the Family Assistance Center for collection of DNA

Office of the Surgeon General
First 48 Hours

AGENCY	ACTION
• OTSG	Determine need for medical liaison teams at civilian or military medical treatment facilities, if casualty site is in NCR. Coordinate with Army G-3 on manning of the liaison teams

Office of the Surgeon General
48 to 96 Hours

AGENCY	ACTION
OTSG	• Monitor the Situation

Chief of Chaplains, Army

Chief of Chaplains, Army

Tasks
(1 of 1)

- Provide one (1) designated Chaplain and one (1) designated Chaplain Assistant for the RLT
- Provide one (1) Chaplain for the MLT, if requested
- Provide chaplain support to the members of the AOC, if the CAT is activated
- Provide chaplain support to the Family Assistance Center

Chief of Chaplains, Army
First 48 Hours

AGENCY	ACTION
OCCH	• Monitor the Situation

Chief of Chaplains, Army
48 to 96 Hours

AGENCY	ACTION
OCCH	• Monitor the Situation

Human Resource Command

Human Resource Command

Tasks
(1 of 7)

- Provide casualty information and updates throughout the notification process to the PCC, the Office of the Chief of Public Affairs (Media Relations), and the MCRT

- Provide a description of the standard casualty notification process as part of the sample question and answers

- Provide supplemental guidance on retainability of casualties in the U.S. Army for the physical disability agency

Human Resource Command

Tasks
(2 of 7)

- Provide one (1) administration NCO (SSG/SFC) for the RLT
- Provide one (1) Memorial Affairs Officer to the RLT
- Provide a designated officer or civilian of appropriate grade to serve as the Leader of the Mortuary Liaison Team (MLT)
- Provide one (1) Memorial Affairs Officer to the MLT

Human Resource Command

Tasks
(3 of 7)

- Provide one (1) administration NCO (SSG/SFC) for the MLT
- Provide Mortuary Affairs NCO for the Mortuary Affairs section of the MLT
- Coordinate with the PCC to acquire two (2) Mortuary Affairs Specialist from the 49th STB, Fort Lee, VA for the Mortuary Affairs section of the MLT
- Coordinate with the PCC to acquire two (2) Personal Effects Specialist from the 49th STB, Fort Lee, VA for the Mortuary Affairs section of the MLT

Human Resource Command

Tasks
(4 of 7)

- Provide three (3) officers (MAJ/LTC) or civilian equivalent for PCC (3 shifts, 24-hour coverage) representing HRC

- Provide three (3) administration NCOs (SGT/SSG) and three (3) administration specialists (E4/E5) for PCC (3 shifts, 24-hour coverage). Coordinated by TAPC-ALP-M

- Provide four (4) personnel of appropriate grade to serve on the MCRT

Human Resource Command

Tasks
(5 of 7)

- Direct all affected CACs to augment their operations center.

- Notify AFME to respond to the mishap site or to coordinate post mortem examination with local or foreign medical authorities with primary jurisdiction over the incident site. Provide the AFME with a list of suspected casualties' name, social security number (SSN), and date of birth to facilitate prompt identification

- In coordination with the Director of Military Personnel Management, develop a plan to reconstitute the unit affected by the incident

Human Resource Command

Tasks
(6 of 7)

- CMAOC will provide additional policy and procedural guidance for the casualty and mortuary affairs programs to the affected CACs and unit commanders. Guidance will be provided concerning the disposition of remains and personal effects, escorts for remains, family funeral travel, notification and assistance

- HRC will be prepared to assume the roles and responsibilities of the Army G-1, or portions thereof, in the event the incident site is within the Pentagon that renders the Army G-1 non-operational. Assume this responsibility until relieved by the G-1, or designated representative

Human Resource Command

Tasks
(7 of 7)

- Develop a support plan to assume the roles and responsibilities of the Army G-1 and submit to Army G-1, DAPE-PRO-PCC, within 120 days of approval of this plan, and then update annually, thereafter (NLT 15th of each subsequent October)

Human Resource Command

First 48 Hours

(1 of 3)

AGENCY	ACTION
HRC	• Expand CMAOC operations, as needed
CMAOC	• In coordination with MDW, establish temporary mortuary if casualty site is in the NCR
CMAOC	• Set up CAO assistance office and 1-800 hot line for CAO's and HRC NOK

Human Resource Command

First 48 Hours

(2 of 3)

AGENCY	ACTION

- After the initial casualty report, provide reports
  HRC
  to the PCC showing number of fatalities and injured, and progress of notification of PNOK at 1500 and 0200 hours daily

- Provide guidance to affected MACOM and CACs
  HRC
  Initial and Subsequent Notifications to the Next of Kin and Selection of CAO

- Notify AFME and provide list of fatalities

Human Resource Command

First 48 Hours

(3 of 3)

AGENCY	ACTION
CMAOC	• Request tasking through PCC for Mortuary Affairs Specialists and Personal Effects Specialist from the 49th STB, Fort Lee, VA to deploy with MLT
CACs	• Coordinate notification script with HRC
CMAOC (after consultation and coordination with AFME)	• Determine where the remains will be identified

Human Resource Command

48 to 96 Hours

(1 of 3)

ACTION	AGENCY
• Task the appropriate unit(s) to provide a summary court officer(s) to the preparing mortuary to process personal effects and turn them over to the PERE	HRC
• Provide message updates to the affected MACOM and CAC's on the status of recovery operations and return of remains to the mortuary, the progress of identification and preparation of remains for movement to funeral homes, and guidance for CAO's	HRC

Human Resource Command

48 to 96 Hours

(2 of 3)

ACTION	AGENCY
• Send confirmation Western Union Mailgrams to NOK following Notification	HRC
• Determine if an Army or Unit PE Depot is CMAOC required and issue instructions to establish the facility	HRC
• Provide PAO statistical and personal information on the casualties when NOK notification has been completed	HRC

Human Resource Command

48 to 96 Hours

(3 of 3)

ACTION	AGENCY

- Augment the Casualty and Memorial Affairs HRC Operations Center and affected CAC's

- Prepare letters of condolence for SecArmy and HRC
  CSA and Army G-1forwarding memo to the DAS.

- Provide White House Liaison Office, DAS, HRC
  with information on casualties and names and address of PNOK for preparation of Presidential Letter of Condolence

Chief, Army Reserves

Chief, Army Reserves
Tasks
(1 of 1)

- Regional Readiness Commands will forward retrieved health, dental and fingerprint/palm print records to the servicing Casualty Area Command by fastest available means
- Provide all releasable information retrieved to OCPA as soon as possible
- Regional Readiness Commands should develop mass casualty incident plans that incorporate support to home stations in the event of a mass casualty incident involving deployed USAR units
- Provide for individuals to serve on MCRT

Chief, Army Reserves
First 48 Hours
(1 of 1)

ACTION	AGENCY

Chief, National Guard Bureau

Chief, National Guard Bureau
Tasks
(1of 1)

- Joint Force Headquarters-State will forward retrieved health, dental, fingerprint/palm print records to the servicing Casualty Area Command by fastest means available
- Provide all releasable information retrieved to OCPA
- Joint Force Headquarters-State should develop mass casualty incident plans that incorporate support to home stations in the event of a mass casualty incident involving deployed National Guard units
- Provide 4 individuals to serve on MCRT

Chief, National Guard Bureau
First 48 Hours
(1 of 1)

ACTION	AGENCY

Recovery Liaison Team

Recovery Liaison Team

Tasks
(1 of 2)

- Support the plans of the commander responsible for recovery and evacuation of remains, personal effects, and accountable military items
- Establish a working relationship with the authority in charge with the incident site
- For OCONUS events, determine the location and status of injured Army personnel

Recovery Liaison Team

Tasks
(2 of 2)

- Establish a working relationship with the geographic commander's Disaster Mortuary Response Team (DMART)

- Provide daily SITREPs to the PCC at 2100 hours (local) with information current through 1900 hours

Mortuary Liaison Team

Mortuary Liaison Team

Tasks
(1 of 1)

- Establish a working relationship with the Mortuary Control Center at the preparing mortuary and provide assistance as required.
- Serve as official conduit for info between all Army activities, the preparing mortuary, and AFME for mortuary and medicolegal investigation operations to include identification, preparation and transportation of remains; escorts; disposition of personal effects, and other administrative requirements
- Provide daily SITREPs to CMAOC at 2100 hours (local) with information current through 1900 hours

Summary

- This plan outlines the HQDA response to a mass casualty incident in the National Capital Region, or at the request of the Combatant Commander for an incident that occurs within his/her geographical area

- The plan establishes the framework to respond quickly and efficiently to a mass casualty incident in order to mitigate consequences

Questions

Conclusion

Mass Casualty Plan
Rock Drill

March 10, 2004